R–2979

Sub. Code
621F

B.Sc. DEGREE EXAMINATION, APRIL 2019

Second Semester

Catering Science and Hotel Management

HOTEL FRENCH — II

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **all** questions.

1. Trouvez les réponses :

    (a) Comment tut' appelles ?

    (b) Comment allez-vous ?

2. La Capitale de la France, C'est.

3. Le Louvre est.

4. Le drapeau Français est.

5. Dites les nombres : Les Filles dans la classe &

        Les garçons dans la classe.

6. Complétez les expressions :

    (a) B_ _ j _ _ r, m _ _ s _ _ _ r

    (b) B _ n _ _ n _ _ t, mademoiselle.

7. Comment allez-vous écrire en français :

   (a)   Good Morning and

   (b)   Good Afternoon.

8. Comment allez-vous écrire les chiffres suivants en français ?

   (a)   150 and

   (b)   200

9. Ecrire les horaires :

   (a)   10 am and

   (b)   12.00 pm.

10. Traduire en français :

   (a)   Alphabets

   (b)   Greetings.

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Part B   (5 × 5 = 25)

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   Answer **all** questions choosing either (a) or (b).

11. Reconstituez les expressions :

   (a)   (i)   de l'eau

         (ii)   une salade

         (iii) une entrecôte

         (iv)   du saumon

         (v)   des pâtes

<div align="center">

OU

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</div>

(b) (i) fraîches

(ii) grillée

(iii) fumé

(iv) composée

(v) fraîche.

12. Donnez les mots français :

(a) (i) Hello !

(ii) Goodnight !

(iii) Goodbye !

(iv) Fine, thank you !

(v) How are you ?

OU

(b) (i) See you tomorrow !

(ii) What is your name ?

(iii) Good evening

(iv) What is your name ?

(v) What is your age.

13. Ecrivez les nombres suivants en chiffres :

(a) (i) seize

(ii) dixneuf

(iii) douze

(iv) neuf

(v) treize.

OU

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(b) (i) cinq

(ii) onze

(iii) quinze

(iv) quatre

(v) vingt.

14. Recopiez les mots masculins et féminins :

(a) (i) une boutique

(ii) un café

(iii) un chocolat

(iv) un cinéma

(v) un crème.

OU

(b) (i) un film

(ii) un hôtel

(iii) un menu

(iv) un métro

(v) un taxi.

15. Ecrire les horaires en français :

(a) (i) 1.30 –

(ii) 2.30 –

(iii) 3.30 –

(iv) 4.30 –

(v) 5.30 –

OU

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(b) (i) 6.30 –

(ii) 7.30 –

(iii) 8.30 –

(iv) 9.30 –

(v) 10.30 –

Part C (3 × 10 = 30)

Answer any **three** questions.

16. Comment va prendre la commande dans un restaurant ?

17. Décrire n'importe quel endroit touristique á TamilNadu ?

18. énumérer 10 vins.

19. Donner l'équivalent français pour les pays suivants.

(a) England

(b) Germany

(c) India

(d) Japan

(e) Moscow

(f) Spain

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(g) Sweden

(h) Turkey

(i) Norway

(j) United States.

20. Expliquer la structure d'une lettre.

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R–2980	Sub. Code
	422E

B.Sc. DEGREE EXAMINATION, APRIL 2019

Second Semester

Catering Science and Hotel Management

**English II — PROSE, EXTENSIVE READING AND
COMMUNICATION SKILLS**

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **all** questions.

1. Why does Jesse Owens dismiss the claim of Hitler as childish?

2. What is the commonest form of forgetfulness, according to Lynd?

3. What did the Colonel say about fallen giant papal tree to Rajagopalachari?

4. What is the greatest danger, according to Jawaharlal Nehru?

5. Why did the king go to the wise hermit?

6. What does the story's title "The Tell Tale Heart" mean?

7. Australia is the largest island in the world. (Give the comparative Degree)

8. 'It always rains on Sundays' said Mohan. (Change into indirect Speech).

9. Correct the sentences:

   (a) He is a English teacher.

   (b) The sceneries here are beautiful.

10. Fill in the blanks with appropriate prepositions:

    (a) Divide it ——————— you two.

    (b) The matter is ————————— discussion.

Part B (5 × 5 = 25)

Answer the following questions, choosing either (a) or (b).

11. (a) Why did Jesse Owens foul the first two jumps in the trial?

Or

    (b) Write a note on Cronin's experience at Western Highlands.

12. (a) Comment on Bruton's views on the gift of language.

Or

    (b) How does Nehru lament the death of Mahatma Gandhi?

13. (a) Write a note on the element of suspense in the story "To Tell Tale Heart."

Or

    (b) How do you think Pyecraft's behavior was different from normal?

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14. (a) Give the other degrees of comparison of the following sentences:

 (i) He is as wise as Solomon.

 (ii) The tiger is the most ferocious of all animals.

 (iii) Very few animals are as useful as the cow.

Or

 (b) Convert the following into indirect speech:

 (i) He said to me, "What are you doing?"

 (ii) He said to him, 'please wait here till I return.'

 (iii) He said to me, 'I have often told you not to play with fire.

15. (a) Correct the following sentences:

 (i) He don't like to be fined.

 (ii) This kind of apples are sweet.

 (iii) Each of them are honest.

 (iv) Everybody should do their work.

 (v) I have many works to do.

Or

 (b) Fill in the blanks with appropriate prepositions.

 (i) He owns a house ——————— the lake.

 (ii) He has travelled ——————— the world.

 (iii) He stopped me ——————— doing it.

 (iv) As I was walking ——————— the street, I saw an accident.

 (v) We took precautions ——————— floods.

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Part C (3 × 10 = 30)

Answer any **three** questions.

16. Describe the different varieties of forgetfulness given by Lynd.

17. Comment on Rajagopalachari's views about the loosing of our culture along with practices we cherished in yester years in "Tree Speaks."

18. Discuss the character sketch of the hermit from "The Three Questions"?

19. Attempt an essay on the formation of comparative and superlative.

20. Write a note on the methodologies to be adopted to enhance your communication skills.

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4 **R–2980**

R–2981

Sub. Code
6HM2C1

B.Sc. DEGREE EXAMINATION, APRIL 2019

Second Semester

Catering Science and Hotel Management

FRONT OFFICE OPERATIONS – I

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **all** questions.

1.   Name any two designations of Front office.

2.   Write any two duties of Front office supervisor.

3.   Define – Arrival.

4.   Who is a guest?

5.   What is known as group business?

6.   Define – Sales percentage.

7.   What is Lobby?

8.   Define – Concierge.

9.   Give two examples for guest complaints.

10.   Define – Safe deposit facility.

Part B (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) Write down the duties of Front Office Manager.

Or

(b) Explain the need of Front office in hotels.

12. (a) State the procedures followed in post departure of guest.

Or

(b) Mention the significance of Communication skills for Front office personnel.

13. (a) What are the points to be observed during room sales to business person? Explain.

Or

(b) Write a brief note on Front office salesmanship.

14. (a) Explain the functions of Bell desk.

Or

(b) Explain the duties of responsibility of G.R.E..

15. (a) Enlist the steps involved in providing safe deposit facility to guests.

Or

(b) Explain the procedures of Lost and Found.

2 **R–2981**

Part C (3 × 10 = 30)

Answer any **three** questions.

16. Elucidate the need of interdepartmental co-ordination of Front office with other departments.

17. Discuss the stages and procedures of guest cycle.

18. How to handle selling the process of selling through Telephone? Describe.

19. Write in detail about job description of Bell boy.

20. Illustrate the methods and procedures for handling the situation of death and vandalism inside the hotel.

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3 **R–2981**

R–2982

Sub. Code
6HM2A1

B.Sc. DEGREE EXAMINATION, APRIL 2019

Second Semester

Catering Science and Hotel Management

PRINCIPLES OF NUTRITION

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **all** questions.

1. Define Nutrition.

2. Define Food.

3. List the sources of carbohydrates.

4. Give the animal source for protein.

5. Classify vitamins.

6. Mention few sources of fat.

7. Name the disease caused by deficiency of iron.

8. Give the sources of few minerals.

9. Expand BMR.

10. What is RDA?

Part B   (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a)   Explain the functions of food.

Or

(b)   What is malnutrition? Explain over and under nutrition.

12. (a)   List the functions of carbohydrates.

Or

(b)   What are essential and non-essential amino acids?

13. (a)   Give the difference between fats and oils.

Or

(b)   List the functions of fats.

14. (a)   Give short notes on calcium.

Or

(b)   What are the functions, deficiency and sources of Iodine?

15. (a)   Give a day's menu for an adolescent boy.

Or

(b)   What are the effect of cooking and processing on nutrients?

2   **R–2982**

Part C (3 × 10 = 30)

Answer any **three** questions.

16. Classify Nutrients and explain.

17. How will you classify protein based on structure and quality? What is biological value?

18. Discuss on the functions, sources, deficiency and requirement of vitamin A.

19. Elaborate on water, its functions, deficiency and daily requirement.

20. Explain the Basic Five Food Group.

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R–2982

R–2983

B.Sc. DEGREE EXAMINATION, APRIL 2019

Fourth Semester

Catering Science and Hotel Management

HOTEL FRENCH – IV

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **all** questions.

1.   Définir hôtel.

2.   Lister les principaux départements de l' hôtel.

3.   Quel est le rôle du département de service ?

4.   Quel est le rôle du service de front office ?

5.   Qu'est-ce que tu veux dire par café ?

6.   Quelle est la mise en page ?

7.   Qu'est-ce que l'organigramme ?

8.   Écrire les chiffres en français :

     (a)   150

     (b)   200

9.   Écrire les mots en français :

    (a)   Alphabets

    (b)   Numbers

10.   Traduisez en anglasis :

    (a)   Paradon

    (b)   Merci

Part B   (5 × 5 = 25)

    Answer **all** questions, choosing either (a) or (b).

11.   (a)   Complet'es avec les mois de l'année :

        (i)   Nous sommes au mois de —————.

        (ii)   ————— est le premier mois de l'anné.

        (iii)   Mon anniversaire est au mois de —————.

        (iv)   Noël est en —————.

        (v)   Les   vacances   scolaires   sont   au   mois   de
                ————— en France.

                          Or

    (b)   Conjuger ces verbes au présent :

        (i)   parler

        (ii)   aller

        (iii)   êlre

        (iv)   avoir

        (v)   aimer

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12. Écrire les chiffres en français :

    (a)   (i)   100

         (ii) 200

         (iii) 300

         (iv) 400

         (v) 500

Or

    (b)   (i)   600

         (ii) 700

         (iii) 800

         (iv) 900

         (v) 1000

13. (a) Écrire les saisons en français.

Or

    (b) Écris les instructions en français.

14. (a) Présentes – Vous.

Or

    (b) Discuter de votre héros préféré.

15. Correspondre á ce qui suit :

    (a)   (i)   Good Morning   –   bonne aprés-midi

         (ii) Good Afternoon –   bonne ruit

         (iii) Good Evening   –   bonne journée

         (iv) Good Night   –   Bonjour

         (v) Good day   –   Bonsoir

Or

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(b) (i)   Father   –   soeur

     (ii) Mother   –   Fils et Fille

     (iii) Brother   –   Pere

     (iv) Sister   –   frére

     (v)   Son & daughter –   mere

Part C $(3 \times 10 = 30)$

Answer any **three** questions.

16. Décrivez votre journée.

17. Décrivez l' autre fête que vous Savez.

18. Décrivez un personnage célébre.

19. Lister les mois de l'année.

20. Décrivez autour des fêtes de l'Inde.

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R–2983

R–2984

Sub. Code
442E

B.Sc. DEGREE EXAMINATION, APRIL 2019

Fourth Semester

Catering Science and Hotel Management

ENGLISH : IV – SHAKESPEARE AND ENGLISH FOR COMPETITIVE EXAMINATIONS

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **ALL** questions.

1.   What is Sir Andrew's relationship to Sir Toby?

2.   What is the male name of Viola?

3.   The warden as well as his clerks _____ (is/are) interested in changing the menu.

4.   The boys _____ (play/played) here everyday.

5.   Correct the sentence: The bus should have arrived couple of hours ago.

6.   All education is _____(grounded/based) on an adult's view of what a child should learn.

7.   What is the correct spelling: rumatic/rheumatic/rhaumatic/rheumetic?

8. Define the expression, "crocodile tears" and use it in a sentence.

9. What is a paragraph?

10. What is called a topic sentence?

Part B (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) Comment on the role of Olivia in *Twelfth Night*.

Or

(b) Analyze the function of music in *Twelfth Night*.

12. (a) What are the basic errors which need to be avoided in English?

Or

(b) Identify the errors and rewrite the sentences in the correct form:

(i) He was quite amusing when he heard what had happened.

(ii) Turn left by the crossroads when you reach it.

(iii) He has been working here for sometimes.

(iv) He stopped to see if he could picked up the trail.

(v) Although he jumped aside. but the stone hit him.

2 | **R–2984**

13. (a) Rearrange the jumbled sentences. The first sentence (S1) and the sixth sentence (S6) are in their proper places. The middle sentences have jumbled and named P, Q, R and S. Find the proper sequence of these sentences.

   S1. Until recently most historians tended to speak very critically of the Industrial Revolution.

   S6. Specialists in history and economics and experts in the new science of demography have striven to prove this.

   P. But the insisted that its immediate results during the period from 1750 to 1850 were widespread poverty and misery for the bulk of the English population.

   Q. This view, however, is now generally thought to be wrong.

   R. They admitted that in the long run industrialisation greatly raised the standard of living for the common man.

   S. By contrast, they saw in the preceding hundred years from 1650 to 1750, when England was still a completely agricultural country, a period of great abundance and prosperity.

   Or

3

R–2984

(b) Complete the sentences:

(i) The latest negotiations came to a sudden close with the _____ of renewed agitation.

(1) Demand   (2) Threat

(3) Note   (4) Call

(ii) Sharad is so ———— that in such a big crowd, you may have hardly had time to notice him.

(1) self-effacing (2) selfish

(3) self-critical (4) self-opinionated

(iii) Though she was most eager to reveal the secret she exercised some _____.

(1) Check   (2) Restraint

(3) Moderation (4) tolerance

(iv) Our forefathers would find _____ the speed with which we can travel round the world.

(1) wonderful (2) rash

(3) miraculous (4) staggering

(v) Her hopes of settling in America were____ when she lost her jewellery box.

(1) dashed   (2) defeated

(3) frustrated (4) beaten

14. (a) Frame sentences using the following idiomatic expressions:

(i) the gift of the gab

(ii) a square meal

(iii) hush money

(iv) a tall talk

(v) teething troubles

Or

4

R–2984

(b)   Give meanings for the following words:

(i)   canvas/canvass

(ii)   desert/dessert

(iii) industrial/industrious

(iv)   seam/seem

(v)   vain/vein

15. (a)   Write a report on the progress of your performance in this examination.

Or

(b)   Write a paragraph on the importance of values.

Part C   (3 × 10 = 30)

Answer any **three** questions.

16. Examine the theme of love in *Twelfth Night*.

17. Point out the errors that students normally commit in the use of determiners.

18. Rearrange the sentences in the correct order:

A.   They believe it entirely reasonable to expect that the military, worried that the aliens will threaten the planet, would surround the telescope with chain link, and redirect the data stream to the Pentagon.

B.   Another common assumption is that the government, figuring that the citizenry will lose its cool, stampedes the streets, and provokes a seismic collapse of polite society, will keep the discovery under wraps.

C.   This is among the most commonly asked questions of SETI: what happens in case of a detection.

R–2984

D. Conditioned by television, movies, and a penchant for expecting conspiracy, a lot of people think that the truth would not be out there.

E. Some even venture the thought that SETI scientists, for unspecified (and hard to imagine) reasons, would deprive themselves of future funding and the Nobel Prize by squirreling away their find.

19. What are the rules that govern English spelling?

20. Write an essay on the title, "The Impact of Whatsup and Facebook."

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R–2984

R–2985

Sub. Code
6HM4C1

B.Sc. DEGREE EXAMINATION, APRIL 2019

Fourth Semester

Catering Science and Hotel Management

FRONT OFFICE OPERATIONS – II

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **all** questions.

1.   Define – Reservation.

2.   What is known as group reservation?

3.   Listout types of keys used in hotels.

4.   What is the use of GRC?

5.   Define – Cash advance.

6.   Write any two functions of Front office cashier.

7.   Give two examples for credit card companies.

8.   Define self checkout.

9.   Define – Credit transaction.

10.   Write any two functions of Night Auditing.

Part B (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) Explain the procedures or handling reservation amendments.

Or

(b) Write brief note on following terms :

(i) Overbooking

(ii) Turn away

12. (a) Enlist the functions of information section.

Or

(b) Explain the procedures of handling guest registration.

13. (a) Explain the usage of following vouchers.

(i) Visitors Paid Outs

(ii) Miscellaneous Charge Voucher.

Or

(b) Explain the procedures of creating a new guest account.

14. (a) How will you handle a credit card payment at Front office? Explain.

Or

(b) Mention the procedures of handling late checkout at Front office.

15. (a) List out the functions of Night Auditor.

Or

(b) Write a brief note on supplementary transcript.

2 **R–2985**

Part C (3 × 10 = 30)

Answer any **three** questions.

16. Describe the different modes and sources of reservation.

17. List out and explain the types of keys and explain their usage.

18. Elucidate the various methods of record keeping system.

19. Discuss the methods of settlement done in Front office.

20. List out and explain the steps involved in Night Auditing process.

———————

3 **R–2985**

R–2986

Sub. Code
6HM4A1

B.Sc. DEGREE EXAMINATION, APRIL 2019

Fourth Semester

Catering Science and Hotel Management

HOUSEKEEPING MANAGEMENT – II

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **all** questions.

1.   What is Par stock?

2.   Give two examples for linen.

3.   Define – Stain.

4.   Name any two laundry agents.

5.   Define – Ikebana.

6.   Write any two equipments used in flower arrangement.

7.   Write short notes on Interior Design.

8.   List out the names of Primary colour.

9.   What is Budget?

10. Define – Purchase.

Part B (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) Explain the points to be considered in storage of linen.

Or

(b) Draw a layout of linen and explain the specifications.

12. (a) Enlist the importance of stain removal.

Or

(b) List out and explain the advantages and disadvantages of dry cleaning.

13. (a) Explain flower arrangement its importance.

Or

(b) Explain the rules to followed in selection of flowers and foliage for flower arrangements.

14. (a) Explain the aims of interior decoration.

Or

(b) Mention the factors considered in interiors of guest rooms.

15. (a) List out the expenses of Housekeeping.

Or

(b) Explain the types of budget.

2 **R–2986**

Part C (3 × 10 = 30)

Answer any **three** questions.

16. Elucidate the procedures to be followed in linen control.

17. Classify the types of Stains.

18. Explain in detail about various styles of flower arrangements.

19. Explain the basic elements of interior designing.

20. Enumerate the steps involved in budget planning process.

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R–2986

R–2987

B.Sc. DEGREE EXAMINATION, APRIL 2019

Sixth Semester

Catering Science and Hotel Management

EVENT MANAGEMENT

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **all** questions.

1. Define Event management.

2. What is record keeping system?

3. Write basic requirements for wedding planner.

4. What is Budgeting?

5. What are the modes of Travelling?

6. What are the types of events?

7. Who is called planner?

8. What is known as crew work distribution?

9. What are called live events?

10. Mention any two live entertainment show.

Part B (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) Brief the requirements of Event Manager.

Or

(b) Write the scope of Event management.

12. (a) Bring out the Job responsibilities of Wedding planner.

Or

(b) Explain the skills required for wedding planner.

13. (a) Give the checklist and paper work for wedding.

Or

(b) Write steps involved in crew requirement and distribution in a wedding.

14. (a) Write the scope of work towards Event management.

Or

(b) Bring out the various approaches towards events.

15. (a) Give the steps in planning live show.

Or

(b) Write the importance of live show.

2 **R–2987**

Part C (3 × 10 = 30)

Answer any **three** questions.

16. Explain the procedures followed in analyzing the events.

17. Narrate the importance of wedding function as career of wedding planner.

18. Elaborate the execution of wedding flow and final inspection.

19. Enumerate the types of events with suitable examples.

20. Explain the job responsibilities of Live show planner.

————————————

3

R–2987

R–3277

B.Sc. DEGREE EXAMINATION, APRIL 2019

First Semester

Catering Science and Hotel Management

English I : PROSE AND COMMUNICATION SKILLS

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **all** the questions.

1.   What is the Second vision of APJ Kalam?

2.   Is there any law against the bad manners?

3.   Why did Leacock go to the bank?

4.   Write a brief note on Time Traveller.

5.   Who is Pachai?

6.   What are sensual drugs?

7.   Define Continuous tense with examples.

8.   Fill in the blanks with suitable tense.

   (a)   He —————— (work) very hard for his examinations.

   (b)   Balu ————— (paint) a picture now.

9. Fill in the blanks with suitable articles.

   (a) ———————— lion is a ferocious animal.

   (b) ———————— one rupee note.

10. Fill in the blanks with aux-verbs.

    (a) ———————— your parents speak English?

    (b) ———————— she come to swimming yesterday.

Part B   (5 × 5 = 25)

Answer **all** the questions choosing either (a) or (b).

11. (a) What is the philosophy of Dr. A.P.J. Abdul Kalam?

    Or

    (b) Explain the following quote "And whatever our sympathy with the lift-man, we must admit that the law is reasonable".

12. (a) In My Financial Career' what made the manager alarmed?

    Or

    (b) Describe Huxley's attitude towards Science and Technology.

13. (a) Sketch the character of 'Kali' in 'Sweets for Angels'.

    Or

    (b) Write a short note on Toxic Drugs.

14. (a) What is the Future Continuous Tense? Explain with examples.

    Or

2

R–3277

(b) Rewrite the following sentences using the tense indicated in the brackets:

(i) I followed his instructions. (Simple future)

(ii) He will not allow this to happen. (Simple past)

(iii) We buy vegetables from the market. (Present perfect)

15. (a) What is passive voice? Explain with examples.

Or

(b) Change into Active Voice:

(i) A Chair was made by Ramesh.

(ii) A letter is being written by Saranya.

(iii) A house will be built by Seenu.

(iv) Three trees have been cut down.

(v) The great people are admired by us.

Part C $(3 \times 10 = 30)$

Answer any **three** questions.

16. Discuss the visions of Dr. A. P. J. Abdul Kalam for India in 2020 in detail.

17. Critically analyze Aldous Huxley's "Time and Machine'

18. Elucidate the evils of Drug abuse.

19. Write an essay on tenses with suitable examples.

20. How many helping verbs arc there in English? Explain with suitable examples.

_____

3

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B.Sc. DEGREE EXAMINATION, APRIL 2019

First Semester

Catering Science and Hotel Management

FOOD PRODUCTION

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **all** questions.

1.   Define cooking.

2.   Name any two raising agents.

3.   What is known as hygiene?

4.   Who is called as chef de partie?

5.   Name nay two kitchen equipments.

6.   Write the methods of working in which dry heat used as a medium.

7.   Give two examples for cuts of vegetables.

8.   Define Herbs.

9.   What is meant by the term 'Recipe'?

10. Name any derivatives of white sauce.

Part B (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) Write down the aims and objectives of cooking food.

Or

(b) Explain the various fixtures of food.

12. (a) Draw a model layout of kitchen and name the specifications and sections.

Or

(b) State the need of interaction between F and B service and F & B production departments.

13. (a) What are the points to be observed for care and maintenance of kitchen equipments? Explain.

Or

(b) Write any five types of knives and explain their uses.

14. (a) What is known as salad dressing? Explain its importance with examples.

Or

(b) Enlist the uses of fruits in cookery.

15. (a) Explain the rules to be followed while preparing stocks.

Or

(b) Give the recipe of any one mother sauce.

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Part C (3 × 10 = 30)

Answer any **three** questions.

16. Elucidate the characteristics of raw materials used in cookery.

17. Describe the organisational structure of food production department.

18. Discuss the basic method of cooking food.

19. Evaluate the role of cereals and pulses in Indian cuisine.

20. Illustrate the classification of sauces.

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R–3279	Sub. Code
	432E

B.Sc. DEGREE EXAMINATION, APRIL 2019

Third Semester

Catering Science and Hotel Management

ENGLISH III : POETRY, DRAMA AND COMMUNICATION SKILLS

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **all** questions.

1.   Identify the "house" referred to in the title?

2.   Why did Ulysses feeling about aging?

3.   Why did the poet feel ridiculous about the Indian Culture and language in the poem?

4.   What are the benefits of being an Australian?

5.   Why did the convict put into the prison?

6.   Change into Simple Sentences :

   (a)   John admitted that he was guilty.

   (b)   I have informed him that he has Succeeded.

7.   How many types of letter writing are there in English?

8.   What is the difference between Simple, Compound and Complex Sentences?

9. How do you write a good precis?

10. Write down the steps to comprehend a passage in English.

Part B (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) Did Kamala Das be called as a confessional poet? Why?

Or

(b) How does the narrator feel about the king in "Ozymandias"?

12. (a) Compare Ulysses and the Aged Beowulf.

Or

(b) Bring out the imageries in the poem 'Australia'.

13. (a) How Shaw's plays were produced with social concerns?

Or

(b) What does the Bishop tell the Sergent?

14. (a) Write an essay on the topic "Books are the best companions".

Or

(b) Change the following Simple Sentences into Complex Sentences :
    (i) He confessed his crime.
    (ii) He bought his uncle's factory.
    (iii) He worked hard to pass the test.
    (iv) On seeing the lion the hunter climbed up a tree.
    (v) In spite of the inflation, the standard of living has gone up.

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15. (a) Write a letter to the editor on 'Women Harassment'.

Or

(b) How does precis writing is different from paraphrasing?

Part C (3 × 10 = 30)

Answer any **three** questions.

16. Describe a thing of beauty provide the shelter and comfort.

17. Comment on the theme of action in the poem Ulysses.

18. Describe the significant role of Bishop in 'Bishop's Candle Sticks' play.

19. Write a letter to the editor of The Hindu complaining about the nuances of the noise pollution in your area.

20. Explain the importance of comprehension reading.

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R–3280

Sub. Code
6HM3C1

B.Sc. DEGREE EXAMINATION, APRIL 2019

Third Semester

Catering Science and Hotel Management

QUANTITY FOOD PRODUCTION

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Section A   (10 × 2 = 20)

Answer **all** questions.

1. Examples of Goan dishes.

2. Short notes on making sausages.

3. How to prepare basic costing?

4. Types of fish.

5. What is Blending?

6. Define Menu.

7. In which water new potatoes should be cooked?

8. Regional cuisines of Indian cuisines.

9. Special dishes in Kerala.

10. What is Quality control?

Section B (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) What are the selection factors of fish?

Or

(b) Write the salient features of hospital catering.

12. (a) Write down the heritage factors of Indian cuisine.

Or

(b) Briefly explain about Tamilnadu cuisines.

13. (a) Name three chicken preparation of Chinese food.

Or

(b) Write down the characteristics of Chinese food.

14. (a) Mention the main ingredients used in Masala.

Or

(b) Name the cheeses used in Italian food.

15. (a) Name the spices used in Thai food.

Or

(b) What are the characteristics of Mexican food?

Section C (3 × 10 = 30)

Answer any **three** questions.

16. (a) What are the special emphasis to be given while compiling menu for quantity food preparation?

(b) Briefly explain about Moghlai cuisine.

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17. (a) Mention the factors affecting eating habits in Italian food in detail.

    (b) Compile a six course Bengali menu and explain any one.

18. (a) Write down the various regions of Chinese food.

    (b) What are the various sauces used in Chinese cookery?

19. (a) Write notes on :
    (i) Fettucini
    (ii) Lasagne
    (iii) penne

    (b) How do you differentiate between Italian and Chinese cuisine?

20. (a) Narrate the importance of Thai food among the oriental food.

    (b) Narrate the characteristics and ingredients used in Mexican food.

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R–3281

Sub. Code
6HM5C3

B.Sc. DEGREE EXAMINATION, APRIL 2019

Fifth Semester

Catering Science and Hotel Management

PRINCIPLES OF MANAGEMENT

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **all** questions.

1. What is management?

2. Define planning.

3. Expand MBO.

4. What is organising?

5. Define directing.

6. What is controlling?

7. Differentiate merit and demerit.

8. What is motivation?

9. What is centralization and decentralization?

10. Differentiate formal and informal groups.

Part B (5 × 5 = 25)

Answer **all** questions, choosing either (a) or (b).

11. (a) Discuss about nature and evolution of management.

Or

(b) Write short notes on functions of management.

12. (a) What are the characteristics of planning?

Or

(b) List out and explain different types of planning.

13. (a) Write short notes on organization structure.

Or

(b) List out the demerits and merits of the groups.

14. (a) Discuss about the meaning, nature and importance motivation.

Or

(b) Write short notes on Delegation of Authority.

15. (a) List out the principles of controlling.

Or

(b) Explain about controlling techniques.

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Part C   (3 × 10 = 30)

Answer any **three** questions.

16. Discuss about contributions of Taylor, Fayol, Mayo and Drucker.

17. Explain in detail about "Concept of MBO".

18. Explain Maslow theory of motivation.

19. What are techniques and problems in Co-ordination?

20. Explain Mc. Gregor theory of motivation.

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R–3282

Sub. Code
4SBS5C

B.Sc. DEGREE EXAMINATION, APRIL 2019

Fifth Semester

Catering Science and Hotel Management

MARKETING AND SALES MANAGEMENT

(CBCS – 2016 onwards)

Time : 3 Hours   Maximum : 75 Marks

Part A   (10 × 2 = 20)

Answer **all** questions.

1.   What is Marketing?

2.   Define Sales Management.

3.   List out different types of marketing.

4.   What are the consumer products of marketing?

5.   Meaning for targeting.

6.   List out different types of selling.

7.   What is Prospecting?

8.   Difference between Sales Presentation and Sales Demonstration.

9.   What is Post sales service?

10. Meaning for kiosks.

Part B (5 × 5 = 25)

Answer **all** questions. choosing either (a) or (b).

11. (a) Discuss about evolution of marketing.

Or

(b) Explain about consumer products marketing.

12. (a) Write short notes on components of the marketing mix.

Or

(b) List out the types of merits and demerits.

13. (a) What is the nature and scope of Sales Management?

Or

(b) Explain different types of selling.

14. (a) How will you handle complaints?

Or

(b) What are the points to be considered for approaching the customer?

15. (a) Differentiate Direct marketing and Multilevel marketing.

Or

(b) Write short notes on Relationship marketing.

Part C (3 × 10 = 30)

Answer any **three** questions.

16. Discuss about demographic and behavioural dimensions of marketing.

17. How will you achieve target and position through market segmentation?

2 R–3282

18. Analyse in detail about Marketing Vs Selling.

19. What are the modern trends in marketing and sales?

20. Explain about Decision making process.

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